

# **OneLife Personal Coaching**

## **Terms and Conditions**

*These Terms and Conditions apply to all versions of OneLife Personal Coaching and 5 Weeks to Freedom from the Stress of Excess programs. **The user must read and agree to this disclaimer when using the information on this website.***

*The information provided within these programs and/or feedback received from your OneLife Personal Coach is designed to support, not replace, the relationship that exists between you and your existing physician or other mental health provider. Information and opinions expressed on this website or as a part of your personalized coaching sessions with your OneLife Personal Coach are based on the individual's education and professional experience. OneLife Personal Coaching is not responsible for adverse consequences experienced by clients using the information provided on this website or through guidance from a OneLife Personal Coach.*

*OneLife Personal Coaching holds the highest standard for ethical service delivery. We conduct a thorough assessment to determine eligibility for our program. Please note that OneLife Personal Coaching does not guarantee results and the program does not replace advice or diagnosis from a medical professional. The OneLife Personal Coaching system is designed to support a comprehensive approach to wellness. The exercises in this program and the personalized coaching are instructional in nature. The results are individual and can vary depending on the level of commitment and effort put forth. The online program is not a substitute for medical advice, diagnosis or therapy. Never ignore professional or medical advice in seeking treatment because of something you have read on this website.*

***5 Weeks to Freedom from the Stress of Excess** is a guided self-help program. The feedback you receive from exercises is not to be considered as traditional therapy. It is only intended as education and instruction to assist you to complete the program at your own pace. OneLife Personal Coaches are trained in offering guidance and instruction. They are not doctors or therapists; however, they are licensed professionals with extensive experience and formal training in addiction recovery.*

**To be eligible for the OneLife Personal Coaching Program you must:**

- *Be 18 years or older*
- *Agree to participate in the free mandatory risk assessment prior to enrollment*
- *Must read and understand these Terms and Conditions once you have enrolled in the program*

## ***OneLife Personal Coaching Sessions Email and Text Support***

*OneLife Personal Coaching promotes a non-judgmental and welcoming environment. We are here to help and will not tolerate any abuse to members or staff. You are not permitted to use the services if you are currently under the influence of drugs or alcohol.*

## ***Technical Difficulties***

*If a consultation or coaching session is disrupted due to technical difficulties, we will make every effort to resolve the issue. If the disruption persists, the session will be rescheduled at no additional charge.*

## ***Cancellation Policy***

*We would appreciate the courtesy of a 24 hour notice for all cancellations.*

## ***Copyright Notice - Ownership of Copyright***

*The copyright in this website and the material on this website (including without limitation the text, computer code, artwork, photographs, images, video material, audio material, or audio-visual material) is owned by OneLife Personal Coaching, and its licensors. OneLife Personal Coaching is protected under international copyright law.*

*Any attempt to adapt, edit, copy, change, transform, publish, republish, distribute, redistribute, broadcast, rebroadcast, show or display this website or the material on this website without written authorization is strictly prohibited. All rights reserved.*

## ***Data Mining***

*The automated or systematic collection of data from this website is prohibited.*

## ***Payment***

*Payment in full is due prior to each coaching session. OneLife Personal Coaching accepts payment through PayPal electronic invoicing to ensure privacy and security. OneLife Personal Coaching will never share your private information with any third party.*

## ***Refund Policy***

*One Life Personal Coaching offers a free initial consultation and a comprehensive assessment to determine eligibility. We ensure safe and effective service delivery of all our programs; therefore we do not offer a refund for services.*